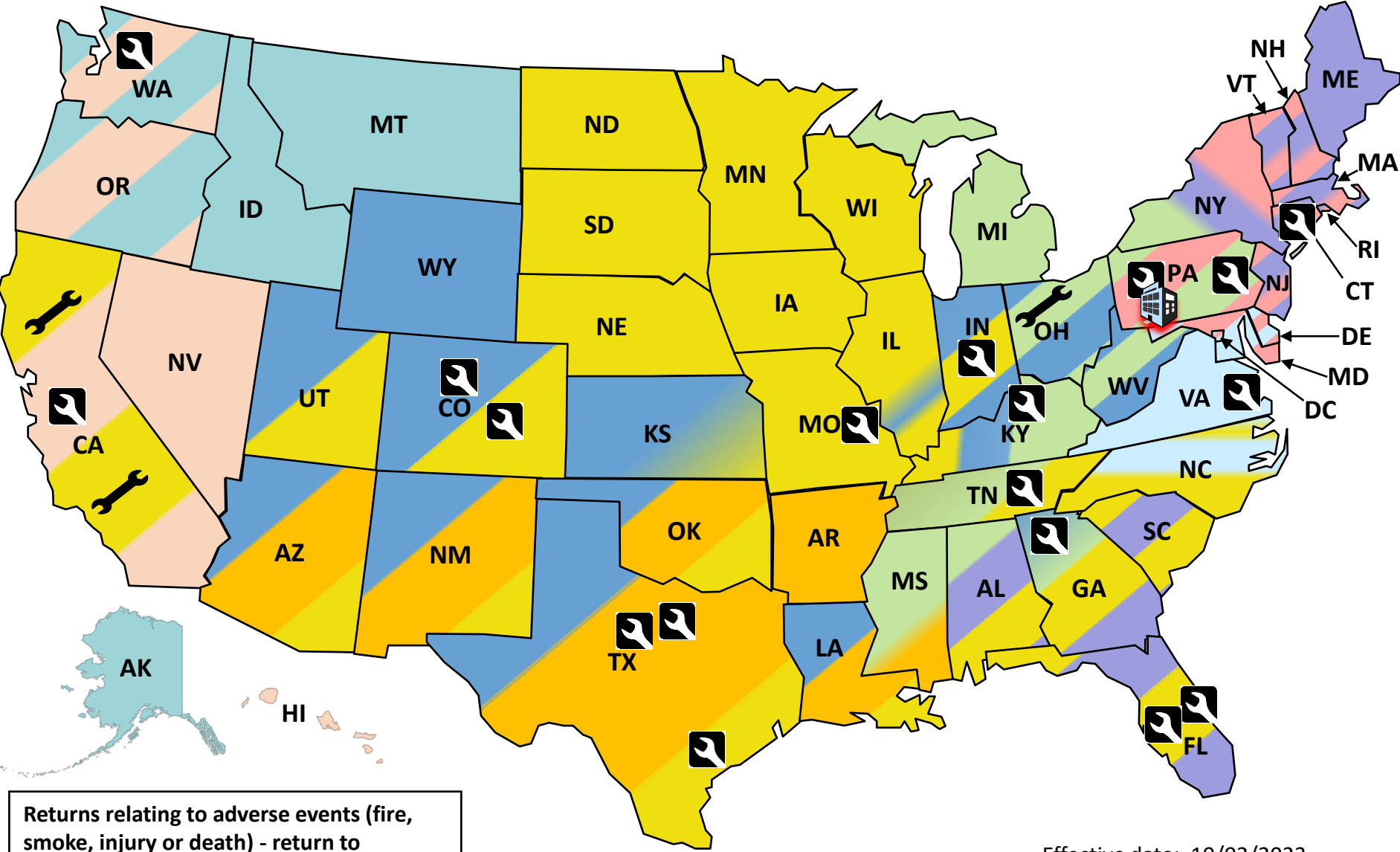


DeVilbiss Repair Center
 100 DeVilbiss Drive
 Somerset, PA 15501

DEVILBISS REPAIR & RETURN ROUTING GUIDE

5L, 10L & iGo2 Concentrators

  Factory Authorized Service Center (FASC)



Returns relating to adverse events (fire, smoke, injury or death) - return to Somerset, PA.

Effective date: 10/02/2023



DeVilbiss Repair Center

100 DeVilbiss Dr
Somerset, PA 15501



ALTRA SERVICE PROFESSIONALS

815-A NW 25th Ave
Ocala, FL 34475
Phone: (888) 551-5267

216-B Christian Lane
Berlin, CT 06037



HOMECARE TECHNICAL SERVICES

125 Business Center Dr Ste D
Corona, CA 92880
Phone: (951) 734-6440
info@htscorona.com

871 Cotting Ct Ste B
Vacaville, CA 95688



THE REPAIR AUTHORITY

21973 Commerce Pkwy Suite A
Strongsville, OH 44149
Phone: (888) 828-1872
info@RepairAuthority.com



5894 Murfreesboro Highway
Manchester, TN 37355-5201
Phone: (866) 898-6028



QUALITY BIOMEDICAL REPAIR INC

6891 102nd Ave Suite A
Pinellas Park, FL 33782
Phone: (727) 547-6000
Service@Qualitybiomedical.com

6235 Lookout Rd, Suite B
Boulder, CO 80301

823 Joe Frank Harris Parkway SE
Cartersville, GA 30120

3220 Keller Springs Road Suite 108
Carrollton, TX 75006

2505 Metro Blvd, Suite I
Maryland Heights, MO 63043

1249 N Quebec Street
Allentown, PA 18109

7113 S. Anthony Blvd
Fort Wayne, IN 46816

5646 W Barstow Ave Suite 102
Fresno, CA 93722



MEDICAL SCIENCE CENTER

6701 Will Rogers Blvd
Fort Worth, TX 76140
Phone: (800) 887-8817



M & M MEDICAL EQUIPMENT

518 Jefferson Ave
Beaverdale, PA 15921
Phone: (800) 223-8363



REOX MEDICAL SERVICES LLC

4186 E. Bijou St
Colorado Springs, CO 80809
Phone: (719) 686-5653
service@reoxmedical.com

417 Sunbelt Dr. Ste H
Corpus Christi, TX 78408

10106 Bluegrass Parkway
Louisville, KY 40299



MCCORMICK MEDICAL

635 Paradise Ln
Edmonds, WA 98020
Phone: (425) 778-4421



VIRGINIA MEDICAL REPAIR

7527 Whitepine Rd
Richmond, VA 23237
Phone: (800) 524-1597

ALTRA SERVICE PROFESSIONALS	AL, CT, FL, GA, MA, ME, NH, NJ, NY, RI, SC, VT
HOMECARE TECHNICAL SERVICE	CA, HI, NV, OR, WA
M & M MEDICAL EQUIPMENT	CT, DC, DE, MA, MD, NH, NJ, eastern NY, PA, RI, VT
MCCORMICK MEDICAL	AK, ID, MT, OR, WA
MEDICAL SCIENCE CENTER	AR, AZ, LA, MS, NM, OK, TX
QUALITY BIOMEDICAL REPAIR INC	AL, AZ, CA, CO, FL, GA, IA, IL, IN, KS, KY, LA, MN, MO, ND, NE, NM, OK, SD, TN, TX, UT, WI
REOX MEDICAL SERVICES LLC	AZ, CO, southern IL, IN, KS, LA, NM, OH, OK, TN, TX, UT, WV, WY
THE REPAIR AUTHORITY & PITCOCK BIOMEDICAL	MI, western NY, OH, PA, WV, TN, KY, MS, northern GA & AL
VIRGINIA MEDICAL REPAIR	DC, DE, MD, northern NC, VA



5L & 10L Concentrator Repair Only



5L, 10L & iGo2 Concentrator Repair



DEVILBISS REPAIR CENTER

100 DeVilbiss Dr
Somerset, PA 15501

FASC (Factory Authorized Service Centers):



THE REPAIR AUTHORITY

21973 Commerce Pkwy
Strongsville, OH 44149
Phone: (888) 828-1872
info@RepairAuthority.com



HEMOCARE TECHNICAL SERVICE

125 Business Center Dr Ste D
Corona, CA 92880
Phone: (951) 734-6440
info@htscorona.com

871 Cotting Ct Ste B
Vacaville, CA 95688

Important iGo2 Routing Information

The following must be returned directly to DeVilbiss Somerset, PA requiring an RMA issued by Customer Solutions.

- ✓ Serial Numbers beginning with the letter “D” and built prior to July 2021
Example: D21621011DS
This iGo2 was built June 21st, 2021
- ✓ Private Labeled iGo2
Model# Example: 125D-ARYA-XB
These require special labeling, box, etc.
- ✓ Generation 3 iGo2 - Serial Numbers beginning with the letter “F”
These require special labeling, box, etc.

Listed FASCs can repair Generation 2 serial numbers starting with D217xxxxDS with exception to above.



5L, 10L & iGo2 Concentrator
Repair